

UKWAKIRWA KW'ITEKA UBUZIMA NTIBAGIRWA !



Turabumviriza
Twashoboye vyinshi mukubumviriza
Turemezako muri abagaciro iwacu
Turiho kubwanyu

Ivyo tubemereye

- ✓ Kubakirana urupfasoni,
- ✓ Kubakira ku rugero rumwe kandi tukabaha n'impanuro,
- ✓ Kubishura mu masaha atarenga 48, iyo hari ico mwasavye,
- ✓ Kubaha inkuru zikwiye ku vyerekeye ibikorwa vyacu,
- ✓ Kubaronsa ikarata yo kubikura Tembo na Visa mu misi idashika 14.

Tubatunganiriza ku rugero rwisumbirije

- ✓ Twiyemeje gukora ibikenewe vyose kugira mwame muduhitamwo
- ✓ Twiyemeje kurushiriza kuvyo mutwitezeko
- ✓ Turabaronsa inyishu zikwiye kuvyo mukeneye vy'umwihariko
- ✓ Turi abizigirwa kandi dukorera ku mugaragaro
- ✓ Twizera kwamana imigenderanire myiza twisunze akarangamutima kacu
- ✓ Turabaterereza kandi turitwararika inkebuzo n'intererano zanyu igihe cose

Hagize akababakiye ku kungene mwakiriwe, canke, iyo inyishu mwahawe itabashitse ku nyota, ni mwiture ishami rya banki ribegereye babatunganirize.

Canke mwandike icipfuzo canyu ku gapapuro kabigenewe gasanzwe kari mu mashami yacu yose.

CRDB BANK BURUNDI S.A

Inyenyeri Branch

Rohero 1, Chaussée du Prince Louis
Rwagasore, N. 490/A
P.O. BOX 254 Bujumbura, Burundi
TEL: +257 22 277 770
Fax: +257 22 277 771

Asiatique Branch

Quartier asiatique, Avenue Songa,
Immeuble BATRALAC
P.O. BOX 254 Bujumbura, Burundi
Tel: +257 22 278 712 +257 22 278 713,
+257 22 278 714

City Market Branch

Avenue de l'OUA, Immeuble Garage
AUTOTECH
P.O. BOX 254 Bujumbura, Burundi
Tel: +257 22 278 715, +257 22 278 716,
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Ngozi Branch

Quartier Shikiro, N40 sur RN6
P.O. BOX 254 Bujumbura, Burundi
TEL: +257 22 303 276

INTAHE Premier Branch

INTAHE plaza Building jonction
avenue Muramvya Boulevard
Mwezi Gisabo
P.O. Box 254
Tel: 22277770

City Center Branch

Rohero1, avenue de la science
building Ndayizamba
P.O. Box 254
Tel: 22277770

Kamenge Business Center Branch

Building Kamenge Business center
Kamenge, 6ème Avenue
P.O. Box 254 Bujumbura, Burundi
Tel: 22277770

SCAN ME



199

Capital social:
48,027,000,000 FBU



AN EXCEPTIONAL SERVICE AN UNFORGETTABLE EXPERIENCE



We are at your service
We have learned a lot by listening to you carefully
We believe that you are our most valuable asset
We are always here to serve you

Our promise

- ✓ To serve you with respect
- ✓ To treat you fairly
- ✓ Give you the best advice
- ✓ To respond to you promptly, within 48 hours of submitting your request
- ✓ Provide you with a Tembo visa/Mastercard in less than 14 days

Unbeatable service standards

- ✓ We maintain our goal of always being your first choice
- ✓ We are committed to exceeding your expectations
- ✓ We offer solutions that meet your specific needs
- ✓ We are transparent and reliable
- ✓ We believe in creating lasting relationships through ethical coexistence
- ✓ We always consult you and are open to your suggestions and comments at any time

If you are not satisfied with the way your inquiry or complaint has been handled or the solution you have been offered, please report it to customer service for better resolution.

Or simply fill out the Customer Appreciation Form found at all of our branches.

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